

# BANKNOTES

Fall 2023

www.bankcib.com Member FDIC

5000 West 36th Street St. Louis Park, MN 55416

## CIB STAYED BUSY THIS SUMMER!

Here are a few events staff participated in.



## Mobile Payment App Scams

- Be wary of texts or calls about payment apps**  
Payment app scams often start with a phone call or text.
- Use payment apps to pay friends and family only**  
Don't send money to someone you don't know or have never met in person. These payment apps are just like handing cash to someone.
- Raise the alarm on urgent payment requests**  
Scammers rely on creating a sense of urgency to get you to act without thinking. They might claim your account is in danger of being closed, or threaten you with legal action.
- Avoid unusual payment methods**  
Banks will never ask you to pay bills using a payment app, or ask you to send money to yourself. Scammers can "spoof" email addresses and phone numbers on caller ID to look like they're from your bank, even when they're not.

Visit <https://www.banksneveraskthat.com> for more information.

## DWIGHT BAKKEN PROMOTED TO BRANCH MANAGER

We are pleased to share that Dwight Bakken has accepted the position of Branch Manager for our Hopkins location. Dwight brings 6 years of banking experience and previously worked for the bank as a Universal Banker, most recently in Hopkins. Outside of CIB Dwight stays very busy. You can find him rock climbing, skiing in the mountains, golfing, or fishing. Fun fact about Dwight is he is both an eagle scout and a black belt.



## WELCOME KAREN GLEASON

Karen Gleason joined CIB in August as AVP/ Residential Real Estate Manager. With over 35 years in the mortgage banking industry, she brings a wealth of knowledge to CIB. Outside work hours, Karen enjoys spending time with her husband of over 30 years, their three children, and their "fur babies" – a dog and 2 cats. She also loves to hike and read.



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## TOYS FOR TOTS



Bring your new toys to one of our branches this November and December.



## COMMUNITY IMPACT MONTH

CIB staff had a great time volunteering throughout our communities during the month of September.

Visit [www.bankcib.com/community](http://www.bankcib.com/community) for highlights!

